

Haywood County Sheriff's Office Statistical Report: 2018



"Leadership That's Working"

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In 2018 the Haywood County Sheriff's Office continued to move toward several goals within the office relative to offering the highest level of customer service, starting with rewriting our mission statement- which is read aloud in our shift change every day.

"Our commitment is to build trust with every citizen we come into contact with, more especially those who have called on our office in need of assistance. We will build that trust by conducting our business professionally in an ethical and integrity-based way. Our goal is to provide a high level of safety for our citizens so they can enjoy their community and their everyday life.

We will bridge the gap of what our citizens' perception is of law enforcement as we conduct our business they have called us for in a professional and efficient manner, providing service, education and timely information."

The Haywood County Sheriff's Office integrates community policing on a regular basis, whether it is our patrol shift, investigations division, administration or our community relations coordinator, keeping community policing in mind has become almost second nature for some deputies when it comes to their approach to this job.

We closely follow the motto "we want to get to know our communities before we *need* to know our communities in a crisis," meaning, we don't want our only interactions with people to be when something serious or threatening is occurring.

Some examples of this approach of community policing include our development of crime prevention education classes (a variety of topics), continuing our own education in the way of following crime trends, presenting drug prevention information to students, attending various community events throughout the year, holding positions on various committees throughout the county.

Our office recently shifted our Criminal Suppression Unit from one group to a two-team unit comprised of one sergeant and two deputies per team. This specialized unit focuses on proactive surveillance and problem solving efforts in higher crime areas and neighborhoods.

The Haywood County Sheriff's Office staff continues to see increased community engagement when it comes to finding crime-fighting solutions. Citizens' interest in learning how to protect themselves and property, learning how to report suspicious activity and how to be proactive neighbors is becoming more vibrant. We also receive a lot of positive feedback in our communities, both in person and through our social media outlets, which is a reflection of the hard work of our deputies and staff. Our Crime Stoppers tip line and Community Concerns Portal (crime tip website submissions) remain active and incredibly valuable resources for our office when it comes to investigations.

Not only does our office take part in numerous community events, educational programs and committees throughout the year, we have members of the community coming to our office, wanting to help and be a part of this growing, dynamic culture. Our most exciting volunteer commitment is our Citizens on Patrol program, which has really taken our office to the next level to reach when it comes to engaging our Community Watch groups.

This report highlights the hard work, trends and statistical information from each division of our office.

Administration

Office Personnel

Front office personnel are the first points of contact for people seeking the sheriff's office, magistrate's office and detention center. The front office is overseen by a full-time sworn Sergeant who handles walk-in reports, arrests, and administration. There are also three full-time civilian personnel responsible for pistol purchase permits, employment-related and professional licensure fingerprinting, sex offender registrations, report validations, domestic files validations, statistics management, and many other tasks.

Pistol purchase permits declined in 2018, totaling 1,934 compared to 2,182 in 2017. New Concealed Handgun Permits are down this year however renewals continue to rise. In 2018, the total number of CCW permits applications was 1574, with 602 being new, 970 renewed and 10 denied.

Sex Offender Registration

North Carolina has a Sex Offender Registry for anyone convicted of a registerable sexual offense and released after January 1st, 1996. In 2018 there were a total of 116 registered sex offenders living in Haywood County (up from 113). There were 208 verification letters and 123 files validated. There were 4 offenders charged with a registration violation. The complete N.C. Sex Offender Registry can be found at www.sexoffender.ncdoj.gov.

Civil Process

The Civil Process Division is responsible for Writs of Possession, Foreclosures, Executions, Summary Ejectments, Claim and Deliveries, Evictions, Collections, and Notice of Hearings. These activities are often complex and require specialized training and expertise to execute.

Additionally, Civil Process has a deputy specifically assigned to handle tax issues generated by the Haywood County Tax Collector's Office. He garnishes wages and bank accounts or seizes assets to sell to satisfy unpaid tax debts. He also assists the lieutenant with other civil process duties.

For the 2018 tax year, deputies were responsible for serving and attempting to collect on approximately \$335,308.00 bank attachments; \$0 in levies; and \$0 in foreclosures. The combined total of attempted collections for the 2018 tax year is \$335,308.00.

The total paper count for 2018 includes (to name a few) incident reports, civil papers, warrants, subpoenas, citations, juvenile papers and writs handled by our deputies. Haywood County deputies served a total of 20,498 which is a drop from 2017 which had a total paper count of 21,618. Keeping with the same low trend as the past several years, only 3 % of papers were returned unserved in 2018. In 2018, there were 2,916 long reports taken by a deputy and 3822 short reports, totaling 6,738 reports.

Communications

The Haywood County 911 Communications Center, also known as the Haywood Communications Division answers emergency and non-emergency calls for service 24 hours a day, 365 days a year and dispatches the appropriate help. The professional staff is dedicated to providing quality service not only to our citizens but also to the first responders that we serve.

The 911 telecommunicator is the first point of contact and veritable lifeline when someone calls 911 for help. Haywood County telecommunicators answer all incoming calls, use excellent verbal communication skills to collect pertinent information from the caller, enter information into the computer-aided dispatch system (CAD), and route calls to the appropriate responding service agency. Telecommunicators obtain from callers the exact location of the incident, type of incident, accurate description of people, vehicles, places, and the presence and type of weapons.

The 911 telecommunicator responsibilities also involve determining whether the call is an in-progress emergency event, often referred to as a “hot call.” This type of call requires a specific approach to protect the safety of citizens and the responding emergency personnel. A “hot call” may include calls such as a kidnapping or hostage situation, high-speed chase, traffic accident with fatal injuries, domestic incidence with weapons involved, assault or homicide, choking patient, cardiac or respiratory arrest, childbirth – the list goes on. When callers report an emergency in progress, they are kept on the line to receive instructions such as performing CPR, the Heimlich maneuver, or other life-preserving measures until emergency responders arrive.

The Haywood County Sheriff’s Office Communications Center is the Primary Public Safety Answering Point (PSAP) for the county. The center provides dispatching and centralized communications for three police departments, 15 fire departments (including four paid and 11 volunteer departments), two fire marshals, county emergency services, seven paramedic-level Emergency Medical Services (EMS) units located in four municipalities (Waynesville, Canton, Clyde, and Maggie Valley), Haywood County Rescue Squad, Search and Rescue Team, and Haywood County Sheriff’s Office.

There were 146,966 telephone calls answered in the Communications Center in 2018. A telecommunicator takes one call at a time, does it quickly, gets it out to responders, and moves on to the next call. Any delay in getting help to the caller could mean the difference between life and death.

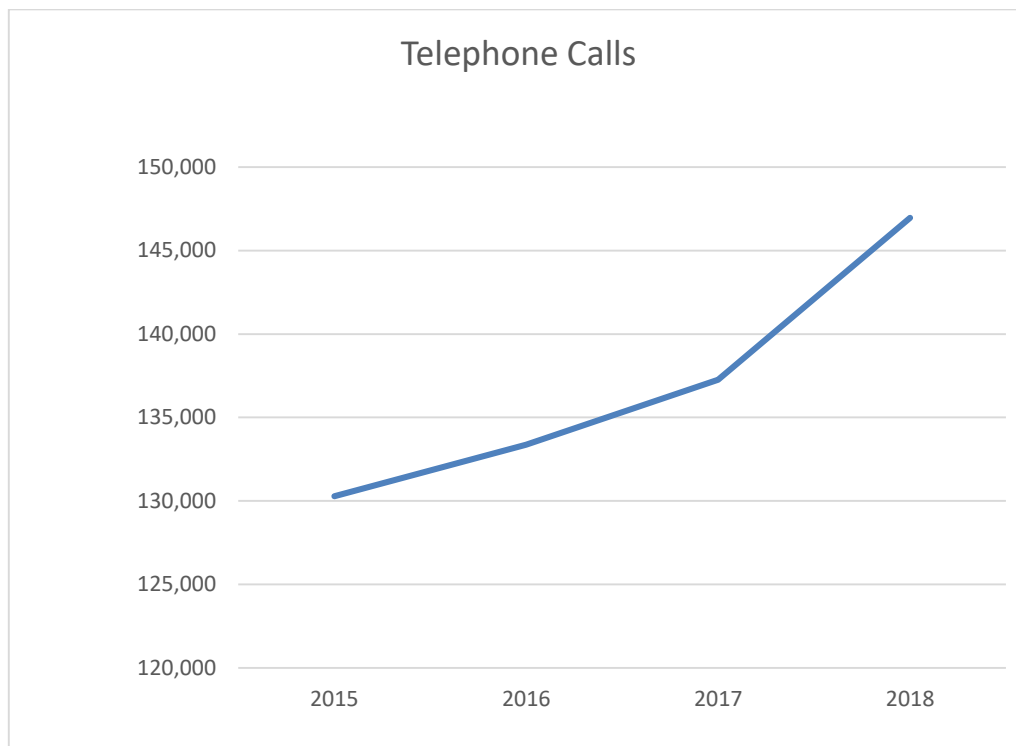
Haywood County 911 Center utilizes current technologies such as Computer Aided Dispatch (CAD) which is fully integrated with the mobile data terminals in patrol and ems units; computer-based mapping including call locations, GPS, and data sets of critical information; automated telephonic notification of the public and businesses of crises; and emergency medical and fire dispatching.

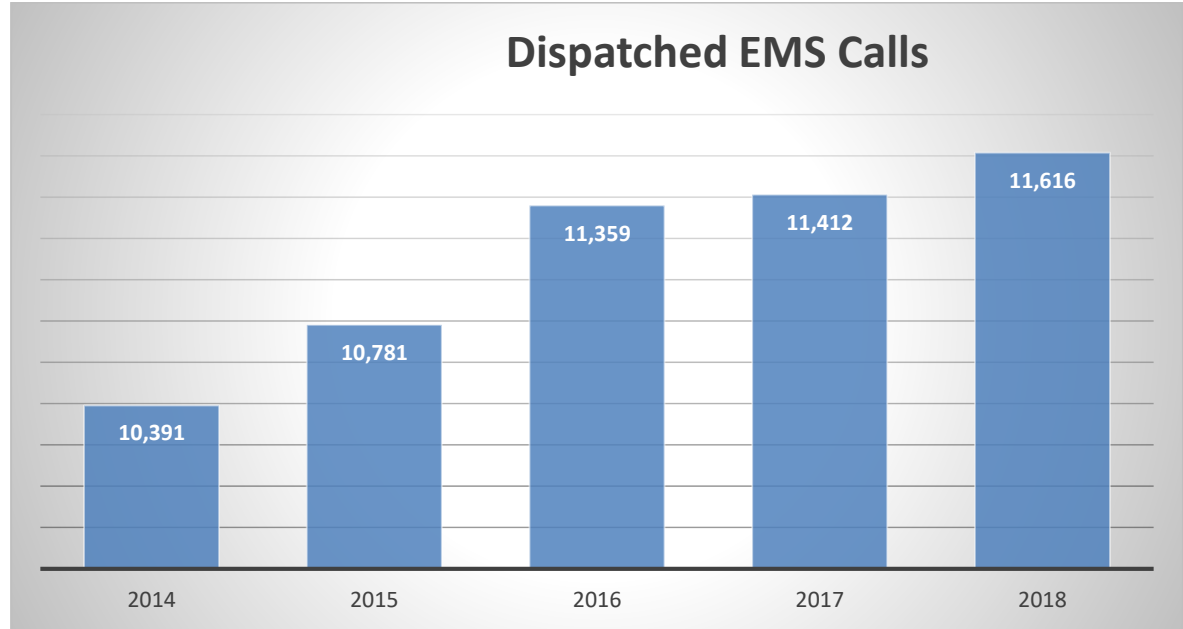
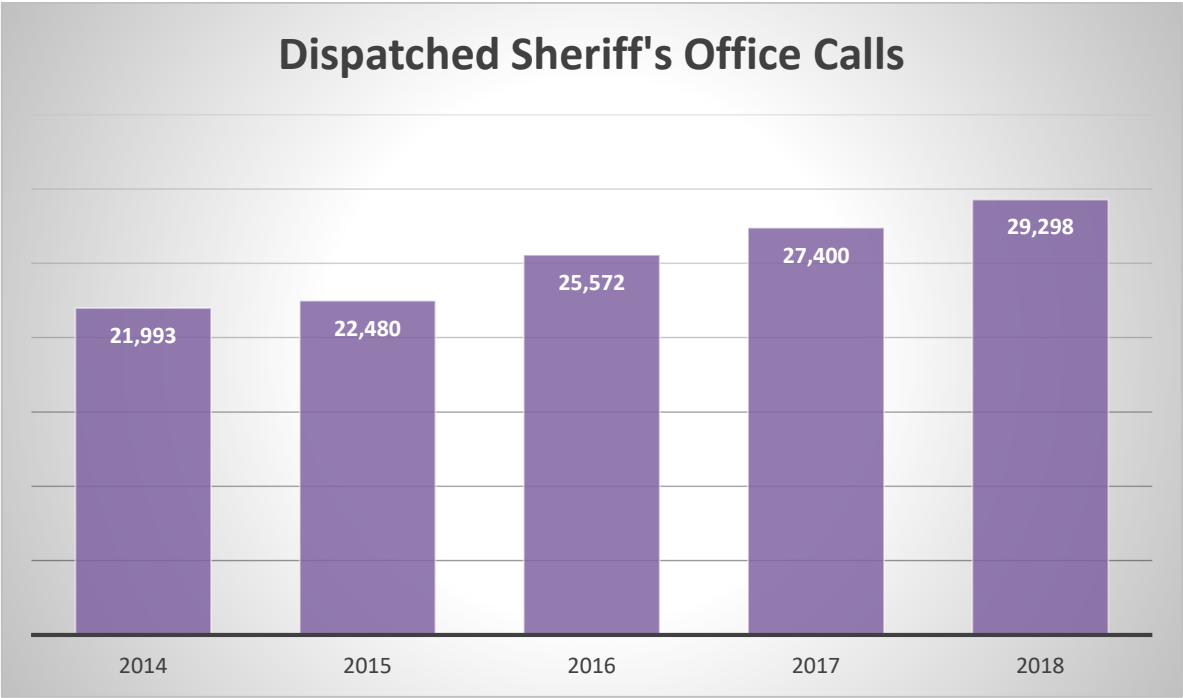
There is 16 full-time and eight part-time telecommunicators employed by the sheriff’s office. There are three on duty at all times working 12-hour shifts. There is also call takers that work 9am-6pm and 2pm-2am. There is also a communications center supervisor who oversees the entire operation.

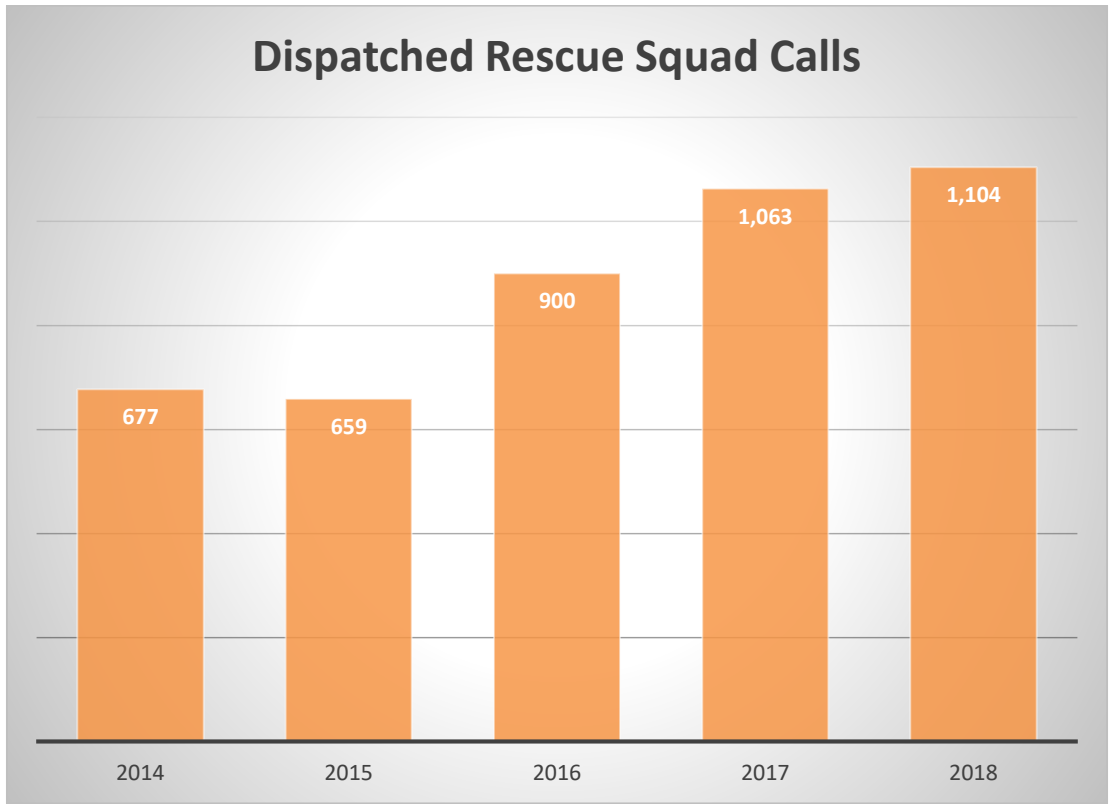
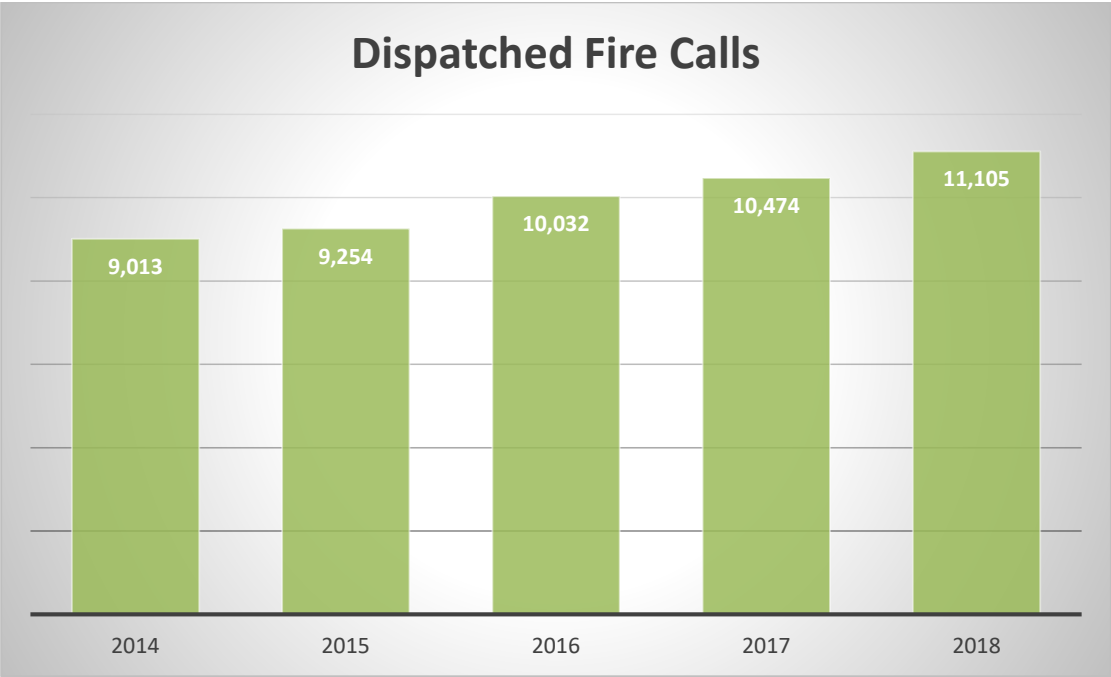
In September 2018, Haywood County answered 911 calls for Brunswick County 911 during Hurricane Florence. Haywood County 911 double staffed to ensure all 911 calls within the county and Brunswick County were handled immediately without any delay.

The Haywood County Communications Division will strive to recruit and retain the best employees. Our employee turnover rate has been higher than we would like for it to be over the last 5 years.

In the chart below you will find the total of calls dispatched for EMS, fire, sheriff's office, rescue, fire marshal, and emergency management.







Communications Continued

In 2018, Haywood County Communications had 1025 DCI Validations. The validation procedure includes physically obtaining selected “hot files” (files that are entered into NCIC) from a list sent to us every month from the State Bureau of Investigation. We review the entire file and NCIC entry for content and correctness (making corrections as needed) contacting the victim to ascertain if the property/person has been found or located, verifying outstanding warrants and extradition limitations, updating contact information, and then documenting the verifications both in writing and also entering the information into the EVOLVE system.

These totals shown are for validations on boats, guns, license plates, missing persons, parts, unidentified persons and wanted persons. Donna Henson, who is part of the office’s administrative staff, conducts validations on protection orders and sex offender files which are not included in the numbers below.

Wrecker Rotations

312 Vehicles (30 vehicles at owner’s request)

These numbers reflect wrecker requests for the Haywood County Sheriff’s Office, NC DOT, and Maggie Valley Police Department as requested through dispatch.

Telecommunicator Training Hours 3300 total hours in 2018

Required Certificates:

- CJ Leads training, 4-hour class for all telecommunicators
- Valid CPR, 4-hour class
- NC Sheriff Standard’s Telecommunicator Certificate, 48 hours
- DCI Certification, 40 hours
- Emergency Medical Dispatch, 24 hours
- Emergency Fire Dispatch, 24 hours
- NIMS 100, 200, 700, 800, required for all telecommunicators
- NCAWARE

Yearly Continuing Education:

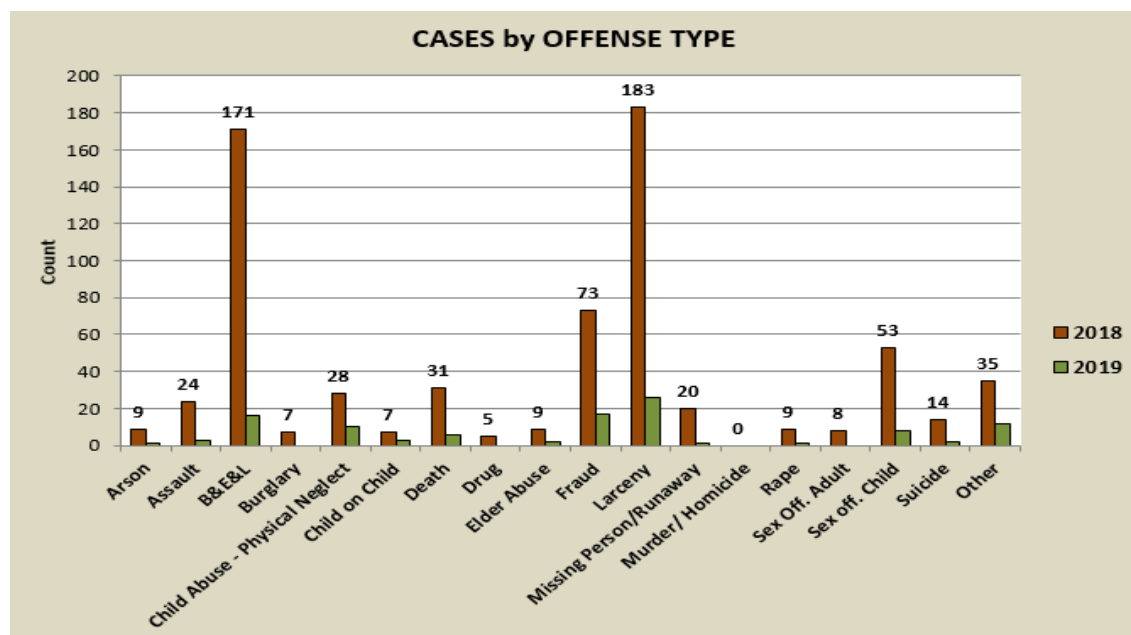
- Emergency Medical Dispatch, 12 hours
- Emergency Fire Dispatch, 12 hours
- Infection Control/Hazmat, 2 hours
- Telecommunicator In-Service, 16 hours
- DCI Recertification, 2 hours
- CPR Recertification, 2 hours

Criminal Investigations

General Crimes

The Haywood County Sheriff's Office has a Criminal Investigations Division, or CID, that handles cases not readily resolvable on the initial call. These cases usually demand significantly more time than a patrol deputy can devote to a single case, and often require specialized training, experience and/or expertise. CID continues to move toward efficiency regarding case load in order to offer the best service to victims. This year, detectives also greatly increased the amount of recovered stolen property.

In 2018, detectives were assigned 685 cases compared to the 786 they had in 2017 and were also able to recover an estimated \$772,582 in stolen property—more than 200% more than in 2017 (\$252,360). No matter how heavy the workload may be, detectives consistently take advantage of training opportunities as well as community engagement opportunities.



Evidence Management

In 2018, 2060 items of evidence were taken into the custody of the evidence room. These items range anywhere from seized or confiscated items to found property.

There were 322 items destroyed by authority of court orders or pursuant to North Carolina General Statutes, or were returned to the rightful owner.

Our office requested for the executive director of the North Carolina Association for Property and Evidence to conduct an audit of the office's policies and procedures regarding handling, storage and disposition of evidence as well as a complete inventory of the evidence room.

Specialized Narcotics Enforcement

In 2018, the work to drive drug activity out of our communities, focusing on dealers and cutting off their supply continues to get stronger. 2017 was the first full year for the Haywood County Sheriff's Office Criminal Suppression Unit (CSU) at which time the CSU was comprised of a sergeant, deputy and two canine deputies. Now, the team is two, three-man teams comprised of a one sergeant and two deputies each.

The focus of the CSU is on problem areas within our communities and working with the community members to reach long-term solutions. The CSU works closely with the Unified Narcotics Investigative Team (UNIT) and the Criminal Investigation Division to remain vigilant within the communities. The CSU alone made 100 more arrests than last year, from 225 to 342.

The UNIT is a county-wide multi-agency task force. Below are 2018 statistics to represent the combined work of these specialized narcotics groups. These numbers do not include narcotics seizures or arrests conducted by deputies who work on patrol as part of Adam, Baker, Charlie and David squads.

CSU Narcotics Seized 657 grams of methamphetamine which is a drastic increase from 315 grams in 2017. Deputies seized 7.5 grams of heroin in 2018, also a rise from 6.2 grams in 2017. Cocaine seizures were at 54 grams this year, compared to 40 in 2017. The UNIT seized 2.8 pounds of methamphetamine, 62.3 grams of heroin, 91 grams of cocaine. More than \$80,000 in cash total was seized by the groups.

The Haywood County Sheriff's Office in 2018 was able to add two more K9s to the office, which allowed each patrol squad to include a K9 team. This year, K9s had 2300 calls for service, searched a total of 334 vehicles, searched 30 buildings and had more than 280 hours of training.

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Vehicle Stopped	40	46	78	70	88	44	101	97	6	27	41	23	661
Vehicles Searched/Deputy	16	16	33	42	57	23	54	58	1	17	23	13	353
Arrest	24	11	14	31	27	8	30	42	0	8	4	5	204
Warnings	49	25	36	31	31	18	38	33	4	6	14	10	295
Citations	47	32	35	27	27	27	44	27	3	11	20	11	311
Unit Assist	30	12	3	7	3	7	19	16	0	1	1	5	104
Drug Related Arrests	10	8	7	17	22	8	13	22	0	6	7	5	125
Calls for Service	6	27	48	65	114	25	59	71	2	10	10	43	480
Limited Assist	1	0	0	0	0	0	0	0	0	26	27	17	71
Surveillance	0	0	0	0	0	0	0	7	0	10	37	24	78
Hrs in Surveillance	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.0	0.0	23.5	78.3	49.0	157.8
Hrs in Training	5.5	2.0	8.0	17.0	152.5	9.0	31.0	19.0	0.0	9.0	73.0	85.0	411.0
COPS	1.0	0.0	2.6	9.8	39.2	6.7	38.5	112.0	6.8	20.5	30.5	1.0	268.6
Methamphetamine	12.2	30.1	309.2	29.9	66.7	6.9	9.7	105.62	0	2	33.7	0.1	606.12
Marijuana	11.2	10.3	282.8	0	68	217	43.9	111.85	0	22	0	75.6	842.65
Heroin	0	0.6	0	0	1.3	0.11	2.66	2.8	0	0	0	0	7.47
Cocaine	0.3	0	1.7	5.9	0	0	0	0	0	46.4	0	0	54.3
Pills	2.5	20	1	22	25	0	7	9	0	1	0	0	87.5
Cash	\$0.00	\$0.00	\$150.00	\$0.00	\$1,777.00	\$0.00	\$0.00	\$50.00	\$0.00	\$1,800.00	\$6,930.00	\$0.00	\$10,707.00

Sheriff's Response Team (SRT)

The Haywood County Sheriff's Response Team (SRT) is a 12-member team comprised of deputies who have received specialized training for high-risk situations that require skills and knowledge beyond that of the average Deputy. The Haywood County SRT's primary mission is to serve the citizens of Haywood County by providing a higher level of tactical support during critical and high-risk incidents by conducting regular training, maintaining a high level of physical fitness and acquiring/maintaining specialized skills needed in such situations.

The Haywood County SRT trains twice a month to maintain skills needed for high-risk warrant services, search and rescue operations, active shooter response, injured person extraction, and many other scenarios that have become commonplace in today's society. Some of the skills include coordinated team movement during a high-risk situation, tracking a lost or injured person or an evasive suspect in a wooded or urban area, using less-than-lethal devices to de-escalate a situation, and constantly conditioning the mind and body to be prepared for and respond to any situation the citizens of Haywood County may require.

In 2018, the Haywood County SRT conducted the following:

- 79+ hours of monthly training
- Executed 9 high risk search warrants associated mostly with the trafficking of illegal substances, one of which required the use of the Jackson County Sheriff's Office SRT armored vehicle
- Assisted Haywood County Search & Rescue personnel with a rescue operation
- Deployed to an active shooter which required the use of the Jackson County Sheriff's Office SRT armored vehicle
- Deployed to an armed subject incident, in which the subject threatened law enforcement officers with a firearm and eventually attempted self-harm

The final two scenarios are examples of the rapidly evolving volatile scenarios our SRT personnel are prepared to respond to at a moment's notice.

Detention Center

The Haywood County Detention Center is comprised of two facilities: the main facility within the Law Enforcement Center (LEC) and the adjacent satellite facility, referred to as the annex. We can house 109 inmates at the LEC and 40 inmates at the Annex with a total rated capacity 149 inmates.

All pre-trial arrestees unable to make bond in Haywood County are held at one of these two facilities. In addition, the detention center houses inmates who are sentenced or ordered to be held in custody by the courts to our local confinement facility. This can include charges for civil contempt, sentences for 90 days or less, and sentences from 91 to 180 days with the Statewide Misdemeanant Confinement Program (SMCP).

The Detention Center utilizes an indirect supervision style of inmate management and comprises of a total of six different housing units with a booking area and central control. There are also a number of inmate and facility services which are comprised of a medical unit, visitation lobby, laundry services, and facility maintenance and kitchen area.

Staffing for the Detention Center includes 42 full-time positions comprised of administration, operations and support staff.

- Administrative staff includes a captain and two lieutenants.
- Operational staff which directly supervises inmates is comprised of three sergeants, four corporals and 24 detention officers.
- Support staff: eight support staff employees with two administrative assistants, one transportation deputy, one maintenance deputy and four kitchen employees.

In 2018, our detention center booked 4,016 inmates which is 6.5% of the county's overall population. The average daily population for the detention center was 120 inmates per day with an average length of stay for each inmate booked of 11 days.

One of the largest operational expenses the detention center incurs is for the feeding and nutritional requirements mandated for those in custody. In 2018, the kitchen staff, comprised of four employees along with inmate workers, prepared 129,754 meals. The average cost per meal was \$1.64 with a total budgetary cost for food and non-food items of \$213,997.

For the fiscal year of 2018, the total budgetary cost for salary and operations of the detention center was \$3,271,056. The average cost per inmate per day during the same fiscal year was \$80.91.

In order to reduce the average daily population and budgetary cost of operating a jail, we utilize the Pathways Center and other rehabilitation facilities to assist inmates upon release with the hope of getting clean and living a substance-free life. Although we are seeing success stories at these facilities, substance misuse specifically related to opioids, methamphetamine and alcohol is a real issue that has a strong grasp on many people in our county.

Recently through a grant with the Pathways Center, the detention center received two full-time peer support specialists to work directly within the detention center. Their focus is on case management

and release planning in order to assist those inmates' substance misuse, housing and transition from custody to the community.

The detention center receives revenue from several sources to help defray some of the costs associated with operating the facility. Revenues from the jail are deposited in the county general fund. More than \$183,000 was generated by the Detention Center in 2018.

By far the largest share of revenue generation originates from the Statewide Misdemeanant Confinement Program (SMCP) administered by the N.C. Sheriffs' Association. In 2012, all misdemeanants sentenced to 91 to 180 days and then another change in 2015 which add all DWIs began being placed in to the program instead of being sentenced to the Department of Adult Corrections facilities. The SMCP fund reimburses the county at a rate of \$40 per day per inmate, resulting in a reimbursement of \$76,304 in 2018. Misdemeanants sentenced to 90 days or less still serve their sentence at the local confinement facility at the county's expense.

An additional profitable source of revenue is through the inmate commissary and telephone commission contracts. When family and friends deposit funds on an inmate's account for the inmate to purchase goods and services such as canteen items and telephone time, the detention center receives a percentage of the cost. In 2018, phone and commissary commissions combined generated nearly \$53,000 in revenue. This averages more than \$4,417 per month in added revenue for our county.

In 2018, law enforcement officers in Haywood County served 647 (in-county) involuntary commitment (IVC) orders which was a slight increase from 2017. In 2018, the Sheriff's Office made 126 IVC trips and 29 IVC Returns (traveling 55,471 miles). One of the most time-consuming, manpower-taxing, and budget-depleting responsibilities of the detention center is the transport of involuntary commitments.

When the state reduced funding to mental health facilities in 2012, an estimated 900 inpatient mental health beds were lost statewide. What that means to Haywood County is that detention officers now must travel far, out-of-county many times, to transport involuntary commitments to facilities with availability to house them.

Patrol deputies usually take referrals into custody and transport them to an interim facility for evaluation. Here, that is at Haywood Regional Medical Center, where a separate floor is dedicated to those awaiting mental health assessments. Commitments are then sent to a 24-hour mental health facility by an examining physician.

Detention officers are called on for the task of transporting those commitments to the proper facilities. Many times these mandatory transports are now farther east than Hickory, and some are being transported as far away as the North Carolina coast.

The reason this costs so much time and money is that, not only must detention officers transport farther distances to and from these facilities, but also must make return trips to bring the commitments back to Haywood County when they are released. Since the distance being traveled is greater, hours on the road, vehicle mileage and manpower costs increase. Best practices call for a minimum of two detention officers per trip on transports farther east than Greensboro to break up long drives. The farthest IVC Transport was to Brynn Marr Behavioral Health Services in

Jacksonville, NC, which is 802 miles round-trip and the average trip for an IVC Transport was 348 miles.

Haywood County detention officers also have other types of transports to make as well which include transporting inmates to local confinement facilities, court, medical facilities, forensic evaluations, returning inmates on writs and delivering inmates to prison facilities across North Carolina. Some of those types of transports are listed below with the number of trips and mileage.

- Local Confinement Facilities – 200 Trips – 21,043 miles
- Medical/Forensic Evaluations – 43 Trips – 3,646 miles
- Prison – 83 Trips – 29,362 miles
- Other – 14 Trips – 1,894 miles
- Total including IVC Transports is 495 Trips and 111,416 miles

Inmate Work Crew

The inmate work crew is an opportunity for low-level offenders to offer support to various clean up and repair efforts for various non-profits around the county. This program is also a valuable resource for the county when it comes to cost-saving efforts.

In 2018, the crew assisted the Haywood County Fairgrounds staff by painting the interior of buildings, sealing concrete floors, setting up tables for flea markets and cleaning horse stalls.

At the Waynesville Watershed, the crew did weed eating all over the property, cut the brush along the roads and in the dam area.

At Folkmoot, the crew painted the interior of the buildings.

At Haywood Christian Ministries, they pressure washed and painted the buildings.

The crew picked and delivered produce at the Haywood test farm to jail and pathways center. They also did weed eating duties all over the property.

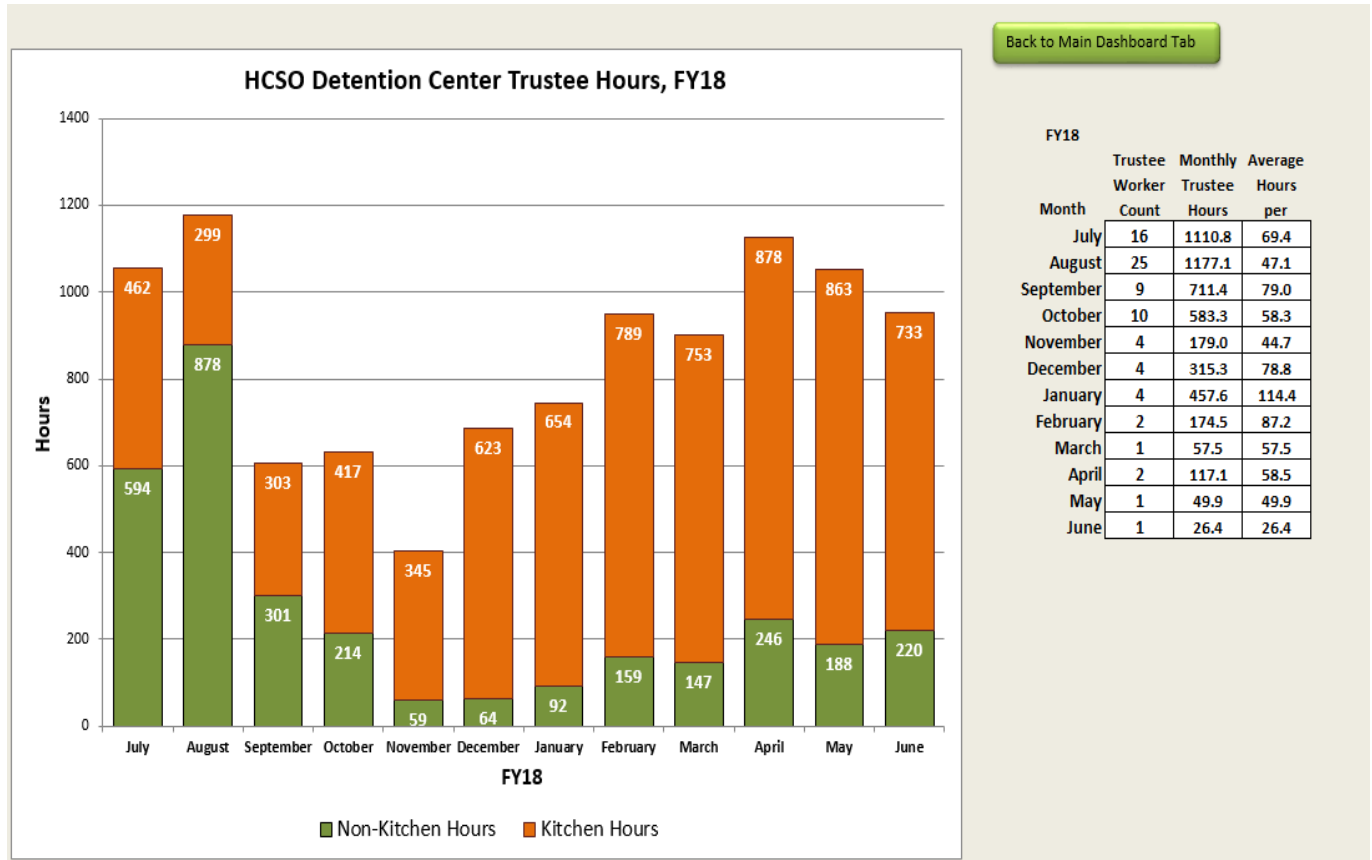
The crew picked up brush from the roads on Farmview Drive off Francis Farm Road.

The crew was involved in spreading mulch at various parks and hauled various items from the sheriff's office to the recycle center.

At the historic courthouse in Waynesville, the crew moved files and cleaned out offices and palletized old equipment for recycle.

The crew periodically visited exit 33 to clean up all trash on Freedom Drive to Beaverdam and into Industrial Park to county property that is for sale.

Below is a chart showing not only trustee (to include inmate work crew) hours but various other civilian volunteer contributions as well.



Domestic Violence Task Force

The Haywood County Sheriff's Office Domestic Violence Task Force is staffed by one deputy and one advocate. Other agencies play a part in steering victims of domestic violence toward the sheriff's office.

All ex parte orders must be heard with the victim present to testify before a district court judge. The advocate is also present for the hearings. The number of warrants drawn by victims continued the downward trend in 2018, at 105 compared to 110 in 2017 and 116 in 2016.

The breakdown of domestic warrants issued by Haywood County magistrates in 2018 and the charging agency is as follows: 119 for Haywood County Sheriff's Office, 61 for Waynesville Police Department, 31 for Canton Police Department, one for Clyde Police Department and 15 for Maggie Valley Police Department.

The outcomes for Domestic Violence Protective Orders issued by Haywood County courts showed 155 active orders, 58 dismissed orders (the victim either fails to show for court proceedings or asks the order be dismissed), and 3 denied orders (judge denied victim's request). There were also 8 renewed orders and 7 orders that were set aside last year. The front office validated 101 ex parte files in 2018.

2018 Courthouse Security

One of the duties of the Sheriff as compelled by North Carolina General Statute is to provide deputies to assist in the operation of the courts of Haywood County.

During operating hours at the Haywood County Justice Center, a deputy must be available at the metal detector. Deputies help ensure the safety of citizens entering the facility by searching bags and briefcases and scanning everyone with the metal detector. The number of people who checked through the justice center metal detector in 2018 was 125,420, which is down from the previous two years, which showed 131,974 in 2017 and 132,018 in 2016.

This year, the total number of courts is lower than it has been the past two years, at a total of 632 in 2017, the total was 704 and the year before that, 679). Many days there will be four separate courts in session at the same time. Also, at least once a month during civil superior court sessions, the grand jury will meet, which also requires a Deputy. There are days when district courts are in session with well over 400 persons on the court docket. This requires another deputy to help provide security for all persons in the court room. This increase in courts requires part time deputies on a regular basis and at times, it requires pulling deputies from patrol and other divisions of the sheriff's office.

The justice center and courthouse are used after hours by the community and local government groups. At least two deputies must be on hand at all times while people are in the building. Deputies are present at events such as N.C. Bar Association meetings and all county commissioner meetings.

School Resource Officers

There are four Haywood County deputies serving as School Resource Officers (SROs) at local schools – one assigned to Tuscola High School, one assigned to Central Haywood High School and a third at Bethel Middle school. Their division is overseen by a lieutenant, who also works with Haywood Community College's safety. The SROs are assigned two or three elementary schools a piece to respond to calls for service and take reports, ensuring all Haywood County schools stay within state mandates specifying certain crimes be reported to law enforcement immediately.

SROs provide security during school hours and at nearly all after-school and athletic events and take enforcement action in incidents involving drugs, weapons, violence, trespass, searches, gang activities and other crimes on school campus. There many peripheral services provided by SROs too, such as student transports and attending student-parent conferences.

COMMUNITY-CENTERED PROGRAMS

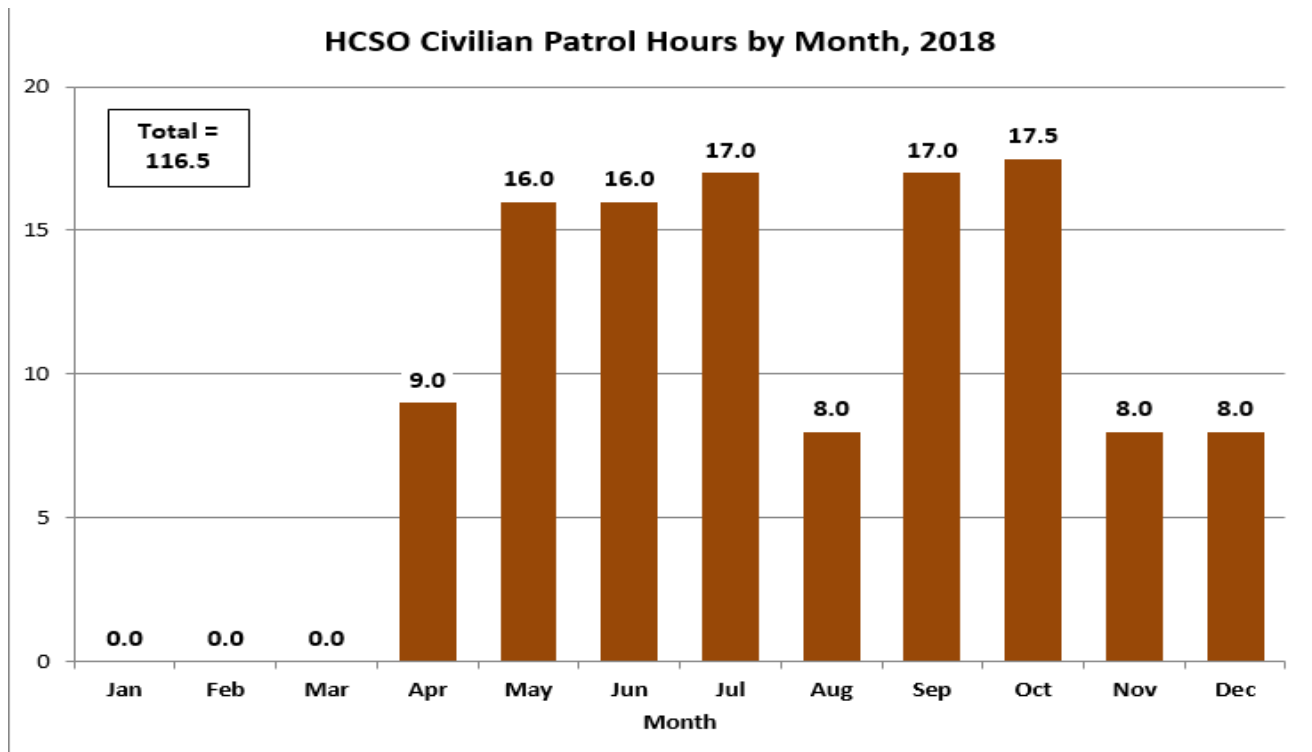
Citizens on Patrol

Haywood County Sheriff's Office Citizens on Patrol is a volunteer program that initially started as three dedicated volunteers, but has recently grown to five.

These volunteers, who are carefully selected and trained, help with the office's mission of building trust, promoting personal/property security and enhancing neighborhood watch efforts.

These volunteers drive a marked "Citizen Patrol" vehicle will focus heavily on being visible in communities that have an active community watch program. These volunteers emphasize the value of being the "eyes and the ears" of a community as they report suspicious activity they observe, etc.

Citizens on Patrol duties include observing and reporting activity, assisting with community watch programs and bringing back to our office any concerns from HOA's/ housing developments. Duties do not include engaging in an enforcement action of any kind.



Community Watch

The Community Watch program is one of the most effective and least costly ways to prevent crime and reduce fear in local neighborhoods. Community Watch forges a bond between residents and businesses, helps reduce burglaries and robberies, and improves relations between law enforcement and the communities it serves. A well-organized and active Community Watch also benefits law enforcement, providing more “eyes” and information from watchful citizens whenever there is criminal or suspicious activity in their area. Interest in community watch continues to grow the more our office promotes its latest programs, internet tools and resources.

Crime Stoppers Tip Line

The Haywood County Sheriff’s Office has a toll-free tip line through which the public can call anonymously and provide information about criminal activity or the whereabouts of wanted persons. Calls to the number, 877-92-CRIME (877-922-7463), are disseminated to personnel that administration deems appropriate. Several investigative leads, from narcotics to child support absconders’ whereabouts, have been revealed through this tip line.

Sheriff’s Office Website Community Concern Portal

The Haywood County Sheriff’s Office website tool that promotes submitting crime tips continues to bring in invaluable information. Similar to the Crime Stoppers phone line, this resource encourages community engagement, emphasizing the fact it takes a team effort to make our county safer and a better place to live.

All submissions made through this route are automatically sent to the public information officer and chief deputy’s email, who then distribute the information to appropriate personnel.

The Sheriff’s Office social media audience via Facebook and Twitter continues to grow. A regular and reliable presence on social media is essential in the way of community relations and communications efforts on the digital platform. Verified social media accounts serve as a channel for our office to communicate accurate and essential information when a law enforcement incident occurs or when a crisis occurs. Stopping internet misinformation and empowering citizens with accurate, timely information is our goal with social media. Social media can also be a fun way to engage with our citizens and visitors on the digital platform.

Drugs in Our Midst / Drug Abuse Resistance Education

The Sheriff’s Office continues the Drug Abuse Resistance Education (D.A.R.E.) program. This is a cooperative effort between schools, law enforcement and parents to equip children with the knowledge and tools necessary to make healthy choices about drugs, alcohol, tobacco, and violence. The Haywood County Sheriff’s Office School Resource Officer who teaches this class has also integrated a bullying and internet safety program in his school interactions (outside of D.A.R.E curriculum). The Haywood County Sheriff’s Office also continues to partner with Drugs in Our Midst (DIOM) in the effort to reach students, at a very formative time in their life, by giving them a hard look at the risks and consequences associated with substance misuse. Through this program, we are able to reach every 8th grade student in Haywood County Schools.

Sheriff's Summer Camp

The first Haywood County Sheriff's Office summer camp for Haywood County kids ages 10-13 years old was hosted in July 2018, focusing on core values such as teamwork, respect, honesty and integrity, as well as forming positive law enforcement relationships.

This camp was free of charge to campers and funded by community donations/ sponsorships.

Throughout the week, campers went on several field trips and saw a variety of law enforcement demonstrations. From paddle boarding, kayaking, canoeing and catching their first fish (in some cases) at Lake Logan, to acting as detectives in two mock crime scene investigations- campers had a wide variety of learning opportunities. Drug prevention education was a key part of camp, especially during the various K9 demonstrations.

Special guests to camp were country music artist McKayla Reece and soccer player Elma Nfor, who both gave powerful, fun and interactive presentations on bullying and self-esteem. Also, Headmaster Marshall Hale with SafeKids USA/ Blue Dragon Taekwondo offered a morning of training to the campers.



Refuse to Be a Victim / Church Safety Training/ Active Shooter Training

The Refuse to Be a Victim program teaches tips and techniques to assist individuals with developing their own personal safety plan to avoid becoming the victim of a crime. Those who have attended say they have learned new methods to help prepare and protect themselves and their family, and they now feel more confident after attending the program.

The Haywood County Sheriff's Office continues to offer opportunities to our local houses of worship. Upon request our deputies conduct church site surveys, building safety and security checks, teach congregations/ volunteers/staff how to set up a safety team, understand financial crimes that can be committed in churches, safety concerns involving the safety of children as well as internet safety best practices for those with social media accounts.

The Civilian Response to Active Shooter Events (CRASE) program focuses on teaching civilians about how to better safeguard themselves before, during and after an active shooter event. This program has been presented to businesses, government agencies, churches and non-profits in Haywood County.

Sheriff's Honor Guard

The Honor Guard, an all-volunteer unit, is equipped with ceremonial dress uniforms and high gloss leather with no detail or tradition left unattended, trained in the art of ceremony. It boasts a firing party skilled in the commission of gun salutes, a color detail, and bugler to perform ceremonial bugle calls. The Honor Guard is often called on to perform at community events, patriotic holidays and funerals.

Project Lifesaver

The sheriff's office participates in the program Project Lifesaver, which is a tracking system designed to help deputies locate missing persons who wander due to various medical conditions. Equipment consists of a transmitter on a band worn by clients, and tracking kits used by officers. The transmitters emit radio frequencies that officers detect with tracking units to locate lost clients.

Special Events

The Sheriff's Office is very active in many charitable and community functions, participating in and sponsoring fundraising events for causes such as Torch Run for Special Olympics and Cops on Top, Cops and Kids and Salvation Army Red Kettle fundraising to name a few.

Haywood County Sheriff's Office Grants 2018

The Haywood County Sheriff's Office applied for and received \$19,320.00 in grant funding for 2018-2021. Grant awards were received from the Bullet Proof Vest Partnership, Department of Justice Bureau of Justice Assistance, and the Walmart Foundation.



